



October 15, 2020

Hello Residents and Families of The Springs Living,

In this [Virtual Town Hall video](#), I provide an update on how our fight against COVID is going across all of our 18 communities in Oregon and Montana. As you might suspect, the challenge continues as college campuses reopen and “COVID fatigue” increases across the general public.

When we recorded this video on Tuesday, we had four communities with active cases of COVID – one in Southern Oregon and the other three in Montana where the number of cases in the state are increasing. Two of those communities are in college towns (Bozeman and Missoula) where the number of cases has especially spiked. In total, 23 (1%) of our nearly 2,000 residents have active cases, three of whom in the hospital.

While this is concerning, we understand that our residents, much like everyone right now, are trying to balance decisions and choices about defining how they are living in the “new normal.” Trying to navigate the right balance of physical well-being and social well-being is tricky, and it is something that we are also feeling on a personal level and in deciding how to strike that balance in our communities.

As the general population opens up more and more, we all need to be cautious and remember that COVID is still a threat. We strongly urge you to practice physical distancing, mask wearing, and regular hand washing to protect yourself, your neighbors, and the staff while still participating in activities and enjoying life.

As for our staff, we currently have eight employees who tested positive for COVID-19. Thankfully, they all have mild to no symptoms and are at home on paid sick leave. Speaking of staff, we invite you to join us in thanking them. We’d all be at a loss without them, and we are very grateful for the sacrifices they have been making the past seven months to mitigate the risk of bringing COVID into the communities.

Last, with the election coming up, we want to remind you that our staff is happy to help you get your ballot mailed or to arrange transportation for you to go to the polls. We are proud to serve all residents, regardless of political parties, and we feel it is important that each of you vote to have your voice heard.

Sincerely,

Fee Stubblefield
Founder & CEO