



September 19, 2020

Hello Residents and Families of The Springs Living,

I am comforted by the words of General Anthony McAuliffe during the Battle of the Bulge when asked to surrender or be killed by the German army. He simply replied, "Nuts!" which is also a great description for this year 2020. Prior to General McAuliffe's famous one-word reply, Winston Churchill delivered a speech in 1941 that admonished, "Never give in."

We want you to know that our Springs Living team is saying "Nuts!" to 2020. We are also taking inspiration from Mr. Churchill and want you to know that we will not give in to COVID-19, civil unrest, or an epic windstorm that ignited the Northwest on fire. We will stay on watch. We will stay focused. We will continue to be there for you.

Last week saw us evacuate our community in Medford, The Springs at Anna Maria. Thankfully the residents and staff were able to return safely within 24 hours. We also had to prepare to use our evacuation plans for our communities in Clackamas County (The Springs at Clackamas Woods, Carman Oaks, Lake Oswego, and Wilsonville) in addition to those in Salem (The Springs at Willowcreek, Sunnyview, and Lancaster Village). I want to thank our leadership team for pulling together the necessary resources to be ready to respond quickly to the potential dangers. Their quick thinking and smart decision-making during the wildfire crisis reminded me of how well they responded to COVID-19 back in February.

As the wildfires have come under control, our greatest concern is how the hazardous air quality may affect your health. Until conditions improve, please stay indoors as much as possible, and when you must go outdoors, please wear an N95 mask. If you do not have an N95 mask, please see your executive director.

Despite these challenges, there is much to be hopeful about. Brighter days are ahead! If you have any concerns, particularly if you're feeling lonely and not getting enough human connection, please reach out to us. We're here for you.

Until I see you again, stay negative for COVID-19 and positive for life.

Be well,

Fee Stubblefield
Founder & CEO