



April 29, 2020

Re: Grow Together

Hello Residents and Families of The Springs Living,

Spring is in the air, and we are feeling optimistic at The Springs Living. Happily, it has been nearly three weeks since we have had a positive case of COVID-19 across the entire organization.

As I go into on this week's [Virtual Town Hall](#) on The Springs Living's YouTube page, with no new cases this week, we still stand at only 1 of approximately 2,000 residents who has tested positive, based on testing those who display potential COVID-19 symptoms. He is now recovered and, following two negative test results, we are planning on welcoming him home soon. Our employee infectious rate also remains extremely low with only 4 of our 1,600 staff members having tested positive of all those displaying potential symptoms, and they have all recovered.

In this week's Virtual Town Hall, I go into some more detail about our **Grow Together Strategy** which has three elements:

- **HOLD THE LINE.** Let's not let our guard down now that we are so close to the finish line.
- **OUR NEW NORMAL.** We are working toward a plan for a New Normal inside our communities to open up opportunities for connection and wellness for our residents.
- **SPRING MOVE-INS.** We are working toward moving in a limited number of screened new residents before the anticipated second wave of the COVID virus hits in the fall.

While our plans around a "new normal" inside are communities are developing and subject to state and federal orders, we hope to announce a detailed plan next week about how we plan to celebrate Mother's Day. Actually, this year we don't think **Mother's Day** is enough, so we're going to extend it to **Mother's Days**. We should have more details for you on that soon.

In this week's virtual town hall, I also address the concerns some of you have brought to my attention pertaining to moving new residents into our communities. Let me reassure you we will not take any action we feel will compromise our communities and these move-ins are limited and based on meeting certain conditions. If you have further concerns, please email me back or contact your Executive Director.

Thank you for being a part of The Springs Living family. We appreciate all you have done his helping contain this virus. None of this would be possible without you.

Be Well,

Fee Stubblefield  
Founder & CEO