



April 22, 2020

Dear Residents and Families of The Springs Living,

Walking in my garden recently, I was inspired by the blossoms on my grandmother's strawberry plants. It's time to embrace the hope that springtime brings as we look toward the future. In this week's Virtual Town Hall, I talk about how well our protocols are holding the line against COVID-19, and how we are working to determine the best path forward to "grow together."

We define "growing together" with these three things in mind:

- 1) We must Hold the Line together.
- 2) We must thoughtfully start to move forward inside of our communities.
- 3) We are carefully allowing those outside of our communities to start moving in on a limited basis.

We believe our best defense against COVID-19 is to continue adhering to the protocols we started putting in place on February 29<sup>th</sup>. The protocols are working, successfully extinguishing COVID-19 when it has shown up at our communities.

- Only 1 of nearly 2,000 Springs residents has been diagnosed with COVID-19, and we are thankful to report that the resident has recovered.
- Only 4 of 1,600 Springs employees have been diagnosed with it – one in Clackamas and three in Bozeman. The first is recovered and back to work after receiving two negative tests. The other three have had mild or no symptoms and are doing well on paid sick leave.

While we hold the line, we know we need to start considering how to create a path forward for our residents. Our Leadership Team is working on defining that plan. Top of mind is determining how we can arrange for residents to reconnect with family and friends in person. In addition, we are evaluating which activities and routines can start returning to our daily lives, even if they are in different formats.

Last, we know that there are seniors outside of our communities who are in need of our services. Some had already started moving into a community or were just about to when the executive orders were put in place. We are cautiously taking steps to move these new residents into our communities on a conditional basis, working with our medical director to test any new resident prior to move-in and maintaining our protocols and the health department's guidelines.

Springtime is the season of hope and renewal, and we feel there is no better time than now to consider the path forward and how we will grow together. [Visit The Springs Living channel on YouTube to watch this week's Virtual Town Hall.](#)

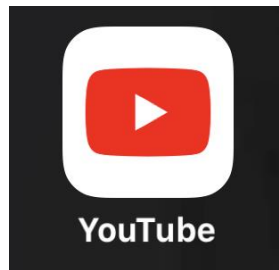
Be well,

Fee Stubblefield  
Founder & CEO

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### STEP 1

Either tap on your YouTube app icon that comes already installed on Apple devices, like your iPad or iPhone. It looks like the below.



OR type “youtube.com” into your internet browser.

### STEP 2

Once you are on YouTube, search for “The Springs Living” in the search bar. If you’re not sure how to find that, it should appear when you touch the magnifying glass icon. The Springs Living page looks like this:

