



March 25, 2020

Dear Residents and Families of The Springs Living,

Over the course of these past weeks as we've seen the Coronavirus situation escalate across the country, The Springs Living has been escalating our precautions in alignment -- often in advance -- of steps being taken nationwide. Today, we are further increasing precautions across all of our communities, because there is no higher priority for us than the health and well-being of our residents, staff, and families.

To best protect our residents and each other, we must all act as if we have the virus. According to the CDC, the most likely way of spreading the disease is coming into contact with moist droplets from an infected person's mouth.

While we continue to not have any residents diagnosed with Coronavirus (COVID-19) in any of our communities, effective immediately, **employees who we expect will have a sustained direct contact with residents will wear a facial-covering over their nose and mouth as an extra layer of precaution in the best interests of protecting our residents.**

There is no reason to be alarmed about this guidance. It is simply another step to further minimize the potential of an asymptomatic employee spreading an illness to residents. In addition, our staff is continuing to follow the protocols we began putting in place over three weeks ago, including:

- practicing good hygiene
- limiting their exposure to others
- being screened before each shift
- staying home if they exhibit any symptoms
- reporting if they experience a low-grade fever, cough, sore throat, or trouble breathing.

We are doing everything in our power to keep you and our staff safe and healthy. Together, we will get through this challenging time.

Sincerely,  
Brenda

Brenda Connelly, RN, BSN  
Chief Quality Officer  
The Springs Living